



The Commonwealth of Massachusetts

DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

INVESTIGATION INTO SERVICE QUALITY GUIDELINES

D.T.E. 04-116

FIRST SET OF INFORMATION REQUEST OF THE DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY TO MASSACHUSETTS ELECTRIC COMPANY

Pursuant to 220 C.M.R. 1.06(6)(c), the Department of Telecommunications and Energy ("Department") hereby submits the following information request(s) to Massachusetts Electric Company ("MECo" or "Company") with respect to Investigation into Service Quality Guidelines, D.T.E. 04-116.

The prior instructions issued in this docket apply to this set of Information Requests. Please serve a copy of the responses on Mary Cottrell, Secretary of the Department, one copy to the Service List, and five copies of the responses to Jody M. Stiefel, Hearing Officer no later than **5:00 p.m. on May 3, 2006**. In addition to filing, all non-proprietary responses should be submitted by e-mail to dte.efiling@state.ma.us, jody.stiefel@state.ma.us, and to the e-mail address of any party required to be served. If any one of these requests is ambiguous, notify the Hearing Officer so that the request may be clarified prior to the preparation of a written response.

Requests

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| DTE-MECo 1-1 | Refer to the Company's response to DTE-LDC 7-1, at 4 ("7-1") and the Company's response to RR-DTE-3, Figure 2, ("RR-3"). Please provide all data, formulas, working papers, and calculations to answer these responses. |
| DTE-MECo 1-2 | Refer to RR-3 and 7-1. In RR-3, the Company's graph shows that under IEEE 1366-2003, MECo would have paid no penalty for 2001 or 2002. In 7-1, the Company indicates that under IEEE 1366-2003, it would have |

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paid penalties for both years. Please explain the discrepancy between RR-3 and 7-1.

- DTE-MECo 1-3 Please identify each and every state, commonwealth, or federal district that has adopted IEEE 1366-2003 exactly as proposed in D.T.E. 04-116 as a standard for all electric distribution companies within its jurisdiction. (Do not include any state, commonwealth, or federal district where IEEE 1366-2003 was adopted for one, two or a few companies but not for all.) For each listing, state whether IEEE 1366-2003 was adopted for penalty or reporting purposes. For each state, commonwealth, and federal district, identified, provide copies of the enabling legislation, Order, or regulation adopting IEEE 1366-2003.
- DTE-MECo 1-4 Please identify each and every state, commonwealth, or federal district that has adopted IEEE 1366-2003 in some form for penalty purposes for all electric distribution companies within its jurisdiction. (Do not include any state, commonwealth, or federal district that has adopted a variation or part of IEEE 1366-2003 for one, two, or a few, companies but not for all.) Explain the difference between what was adopted in these states, commonwealths, or federal district and what is proposed in the this docket. For each and every state, commonwealth, and federal district, identified, provide copies of the enabling legislation, Order, or regulation adopting IEEE 1366-2003.
- DTE-MECo 1-5 Please identify each and every state, commonwealth, or federal district that has adopted IEEE 1366-2003 in some form for reporting purposes for all electric distribution companies within its jurisdiction. (Do not include any state, commonwealth, or federal district that has adopted a variation or part of IEEE 1366-2003 for one, two or a few companies but not for all.) Explain the difference between what was adopted in these states, commonwealths, or federal district and what is proposed in the this docket. For each and every state, commonwealth, and federal district, identified, provide copies of the enabling legislation, Order, or regulation adopting IEEE 1366-2003.